

WARRANTY PERIOD

Product group	Warranty period
Vitreous china product (Ceramic parts only excl. fittings, toilet seats and other accessories for ceramic)	25 years
ProSys™ installation systems for ceramic products: - Frames - Movable parts and tanks - Flush plates and electrical parts	10 years 5 years 2 years
Other built-in installation systems for ceramic products (Accessories and fittings are not included)	10 years
Flushing systems (cistern mechanisms) (Rubber parts are not included)*	3 years
Seat and covers	2 years
Bathroom Furniture, Mirrors and Lights	2 years
Bathroom accessories	2 years
Brass fittings: - with chrome finish - with PVD coating technology finish - with powder coating technology finish	5 years 5 years 5 years for fitting
Intellimix	5 years
Shower systems, shower kits: - with chrome finish - with powder coating technology finish	5 years 5 years for fitting
Shower accessories: hand showers, shower heads: - with chrome finish - with PVD coating technology finish - with powder coating technology finish	5 years 5 years 5 years for fitting
Shower accessories: sliding bars, wall brackets - fixed or swivelling, wall elbows G1/2, wall/ceiling arms for shower head: - with chrome finish - with PVD coating technology finish - with powder coating technology finish	2 years
Shower hoses: Metal, double clenched shower hose - Metalflex Plastic - Ultraflex Plastic - Idealflex	2 years 2 years 5 years
Bath spouts	2 years
Acrylic bath tubs	25 years
Acrylic panels for bath tubs	10 years
Acrylic shower trays	10 years
Shower trays - Ideal Solid® material	5 years
Freestanding bathtubs	15 years
Shower enclosures	2 years
Siphons	2 years

EUROPEAN STANDARDS

Product category	Sub-group	Connecting dimensions	Functional requirements
Basins	Pedestal washbasins	EN 31	EN 14688
	Wall mounted washbasins	EN 32	
	Wall mounted handwash basins	EN111	
Pedestals	Full pedestals		
	Semi-pedestals		
Bidets	Pedestal bidets with over-rim supply	EN 35	EN 14528
	Wall mounted bidets with over-rim supply	EN 36	
WC pans and WC suites		EN 33	EN 997
Urinals	Wall mounted urinals	EN 80	EN 13407
Kitchen sinks			EN 13310
Toilet cisterns			EN 14055
Inlet valves for flushing cisterns with internal overflow			EN 14124
Ceramic shower trays		EN 251	EN 14527
Brass fittings	Single lever mixers		EN 817
	Dual control mixers		EN 200
	Ni-Cr plaiting		EN 248
	Thermostatic mixers		EN 1111
Acrylic bathtubs			EN 14516
Shower enclosures			EN 14428